

## Your response

Questions concerning Ofcom's draft general statement of policy under section 105Y of the Communications  $Act\ 2003$  (see Annex A5).

Question	Your response
Consultation question 1: Do you have any comments on our proposed approach to compliance monitoring?	Is this response confidential? — (delete as appropriate) It is vital that the provision of analogue phone lines is maintained at least until a reliable system is put in place that will not mean more outages, unreliable ability to make emergency calls, difficulties to the end user and added expense to upgrade systems such as property alarms and call buttons.
Consultation question 2: Do you have any comments on our proposed approach to testing?	BT/Openreach should have to apply to Ofcom for permission with full details on each area they wish to convert from the analogue network. They must fulfill obligatory conditions before this is granted.
Consultation question 3: Do you have any comments on our proposed approach to enforcement?	Criteria must be rigorously enforced. Individuals and organisations should be adequately compensated by BT in a timely manner for failure of equipment due to the cessation of analogue services and for being forced to upgrade such equipment. Sufficient warning of a switchover must be given to those affected in order for this upgrade to be carried out and for a claim for compensation to be fulfilled.
Consultation question 4: Do you have any comments on our proposed approach to reporting security compromises?	

Consultation question 5: Do you have any comments on our proposed approach to information sharing?	Obviously where confidentiality is requested, particularly with regard to personal details and the identification of respondents.
Consultation question 6: Do you have any other comments on our draft statement of general policy set out at Annex A5 to this consultation?	

Questions concerning Ofcom's draft guidance on resilience requirements in sections 105A to D of the Communications Act 2003 (see Annex A6).

Question	Your response
Consultation question 7: Do you have any comments on our proposed approach to resilience set out in section 4 of the draft guidance at Annex A6 to this consultation?	Is this response confidential? – Y / N (delete as appropriate)
Consultation question 8: Do you have any comments on our proposed resilience guidance set out in section 5 of the draft guidance at Annex A6 to this consultation?	
Consultation question 9: Do you have any other comments on our draft guidance set out at Annex A6 to this consultation?	