



**Ofcom plan of works consultation 2026/2027**

**TalkTalk Communications Ltd t/a PlatformX Communications (PXC)  
Response**

February 2026

1. Platform X Communications (**PXC**) is part of the TalkTalk Group and plays a unique but important role in the UK telecoms market providing broadband and leased line connections to Internet Service Providers (**ISPs**) and resellers utilising networks major and alternative networks.
2. PXC supports TalkTalk Consumer, as well as over 1,000 smaller ISPs who provide services to 3.2m residential and business end-customers. PXC is committed to providing crucial support to the emerging Altnet sector, with ambitions to become the industry's aggregator of choice.
3. PXC agrees that many of the priorities identified in Ofcom's Plan of Work reflect Ofcom's wide statutory responsibilities and the need to address emerging risks across communications markets. In particular, PXC supports the focus on effective implementation of Ofcom's Telecoms Access Review (**TAR**), which is critical to providing regulatory stability in fixed broadband markets.
4. PXC supports Ofcom's focus on effective regulation and consumer outcomes. However, we encourage Ofcom to complement this "TAR implementation" focused approach for the year, with a clearer medium-term vision for fixed broadband networks, in which it looks to ensure that the cumulative impact of wider regulatory initiatives (which overlap) do not cause operational difficulties and impact the government growth agenda.
5. PXC would welcome transparency on how Ofcom will assess and manage the cumulative impact on communications providers (**CPs**) of the multiple regulatory initiatives, which it could be argued cross over in several areas, such as the Cyber Security and Resilience Bill, Network & Information System Regulations and Telecoms Security Act.
6. Surrounding Ofcom's proposal to enhance its consumer supervision programme, PXC is pleased to see the continued focus on ensuring that there is a continued robust and competent oversight in the telecoms market.
7. PXC considers that the Plan of Work, places relatively limited strategic emphasis on broadband networks beyond TAR implementation.
8. PXC consider that greater emphasis could usefully be placed on fixed broadband networks and services, including:
  - a. long-term sustainability of investment in full-fibre infrastructure;
  - b. supporting the role of alternative network providers in providing effective infrastructure competition; and
  - c. demand-side challenges such as take-up, affordability and usage, which will allow the industry to remain an attractive investment opportunity and continue to be a vessel for growth in the UK economy.
9. For CPs, the Plan of Work signals a period of continued supervision, which PXC welcomes. We're pleased to see this, as it will provide a level of regulatory stability whilst Ofcom enters a new phase of an extended remit now covering the CSRB and a heavier focus on online safety.