

From: [CONFIDENTIAL]

[CONFIDENTIAL]

Dear [CONFIDENTIAL]

I am writing with concern's relating to telegraph poles and cables being planned to be wrapped around our house by MS3 and other potential internet providers.

For reference, please see images showing [CONFIDENTIAL] which will hopefully help highlight our concerns.

**Picture 1:**

[CONFIDENTIAL]

[CONFIDENTIAL]

**Picture 2:**

[CONFIDENTIAL]

Our experience of MS3 to date has not been great as they reassured us that at the front of the house there would not be a telegraph pole near the property. On the day of installation, however, this turned out not to be the case as we found them preparing to install a telegraph pole on the front corner of our house. It wasn't without considerable effort and stress by my wife and I that they put the pole ([CONFIDENTIAL]) in the place as shown on their email.

The reason they have not put any telegraph poles [CONFIDENTIAL] is because the cul-de-sac has not been adopted by [CONFIDENTIAL], and as confirm [CONFIDENTIAL] the grass verge (high-lighted in Red - picture:1) is the responsibility of the homeowner to maintain.

**Picture: 3**

[CONFIDENTIAL]

Since moving into the property in 2013 my wife and I have spent many hundreds of pounds and countless weekends keeping the outer grass verge (Picture: 3) looking tidy and welcoming as you turn [CONFIDENTIAL]. This positive externality takes time and effort which has left my wife and I thinking what's the point when you have poor changes to government policy and MS3, a young start-up company telling me they have the right to put cables over the roof of our home if needed!

Talking to friends, family, work colleagues, parents from all walks of life living in surrounding villages, it's clear putting tall out of place telegraph poles down cul-de-sac's [CONFIDENTIAL] is creating bitterness between the many neighbors that don't want MS3, Connexin's services and the one or two that choose too!

**Picture 4:**

[CONFIDENTIAL]

Picture 4 shows where MS3 are planning to put a telegraph pole once it's possible.

**Picture 5:**

[CONFIDENTIAL]

**Devaluing our home:** Having a telegraph pole quite literally towering over our back garden would reduce potential buyers and therefore devalue our home. If potential buyers believe there is a risk of other internet companies planning to put poles up, then this would have a compounding negative effect to the value of our home also.

I am writing to you in the hope you understand our concerns and would consider asking MS3 to rethink the placement of the pole which they are planning to put on the corner of [CONFIDENTIAL].

We understand MS3 has begun a trial program to use KCOM's existing infrastructure. As MS3 and Connexin have collectively made a mess of Cottingham and parts of Hull. It would be reassuring to have confirmation that KCom's existing underground infrastructure will be used [CONFIDENTIAL] similar locations and surrounding areas.

Your help would be greatly appreciated

Kind regards

[CONFIDENTIAL]

[CONFIDENTIAL]