

BT Group



BT Group plc
1 Braham Street,
London E1 8EE,
United Kingdom

[bt.com](https://www.bt.com)

080 Review Team
Networks and Communications Group
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

26 September 2025
By email only

Free-to-Caller Wholesale Regulation Review

This letter constitutes BT's response to Ofcom's Consultation on the Free-to-Caller Wholesale Regulation Review, published on 18 July 2025, which outlines Ofcom's provisional review of the wholesale rules ('access conditions') that apply to free-to-caller (080 and 116) phone numbers.¹

BT does not raise comments on Ofcom's proposal to retain the existing access conditions for 080 and 116 numbers, and to update the list of terminating providers subject to them.

We remain committed to working collaboratively with Ofcom and industry stakeholders to ensure the continued success of free-to-caller services in the UK.

We will submit a separate response in relation to the related yet separate Ofcom Consultation on the Reviews of Call Termination Markets and End-to-End Connectivity Condition in the coming weeks.²

Yours faithfully,

BT Group

¹ [Consultation: Free-to-Caller Wholesale Regulation Review - Ofcom](#)

² [Consultation: Reviews of Call Termination Markets and End-to-End Connectivity Condition - Ofcom](#)