

Dear Sir/Madam

I am blind, and find it impossible to use programme guides because I can't read them. However, to use our digital recorder, we need to use the programme guide, therefore I am not able to do this so somebody else has to do it for me. This is extremely irritating, since I am also in a wheelchair, I really value my independence and like to do as much for myself as I can. A talking programme guide could enable this.

My daughter who also has sight problems, she is partially sighted, finds that sometimes she is unable to use guide as she can't see it. A talking programme guide and zoom function, would be invaluable to her.

I hope that you can take our experiences into account, and include in the code of practice that it is mandatory that all TVs should have talking guides, and ideally zoom functions.

Regards

Patricia