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[date]

Dear [xx],

## Fixed switching and porting working group

Thank you for [providers' names] ongoing work to support industry development of a switching and porting process for residential customers' fixed services in line with the requirements of the European Electronic Communications Code (EECC).

As you are aware, in Q2 2020/21 we plan to consult on requiring providers to follow a specific switching process and have been assessing the options. This includes considering the Option X and Option Y proposals submitted by industry. As part of this detailed review of the options, we have further considered the implications of the high-level rules on express consent proposed in our December 2019 consultation.

I wanted to write to you now to explain why, in our present view, some parts of industry's proposals do not currently meet the 'express consent' requirements. I hope that by setting this out now industry has an opportunity to suggest any amendments to the proposals prior to our planned consultation. A consequence of this assessment is that we also consider that the NoT+ process in its current form does not meet the express consent requirement of the high-level rules. The enclosed document sets out our views in more detail and explains our intention to consult on replacing the current NoT+ rules with new rules on a single switching process.

I have asked the OTA to continue to work with both groups to support them in providing further submissions, should they wish to. I ask if you do choose to provide further information that you do so by 17 July 2020. Otherwise we will continue to work towards a consultation using the information already submitted. At the same time, I have asked the OTA to share with you some concerns raised about the reliability of both options for you to consider and respond to if you wish.

We continue to encourage industry to come together to reach agreement and remain open to a single industry proposal whilst we progress our assessment of the options.

We are very happy to meet with you and discuss our position further if that would be helpful.

Yours sincerely,

Cristina Luna-Esteban