

## Your response

Question	Your response
<p><b>Question 1: Do you agree with our proposal that regulated providers should be required to either provide emergency video relay or contract for it to be provided?</b></p>	<p>No. Emergency Video Relay should be provided, but it should not be a regulatory obligation on internet / telecoms infrastructure providers. It should be delivered via the existing over the top video calling providers, and funded via a levy on those.</p>
<p><b>Question 2: Do you agree that the Approval Criteria should contain a requirement obliging suppliers of approved emergency video relay services to include a clause about fair, reasonable and non-discriminatory terms in any contract with any Regulated Provider or wholesaler?</b></p>	<p>Subject to our comments above, Yes, it should be available on a fair, reasonable and non-discriminatory basis.</p>
<p><b>Question 3: Do you agree with our proposal that data used for emergency video relay should be zero-rated?</b></p>	<p>Yes</p>
<p><b>Question 4: Do you agree with our proposal that end-users should not be required to register to access or use emergency video relay?</b></p>	<p>Yes, although they should be traceable promptly on demand.</p>