

## **Response from the Communications Ombudsman**

We noted your consultation on tackling scam calls which expects providers to block more calls from spoofed numbers. We have not attached a formal written response but we would just like to share our support for the Calling Line Identification (CLI) guidance being updated to confirm that providers are expected to identify and block calls from abroad that use a UK geographic or non-geographic number as a Presentation Number, except in a small number of legitimate use cases. We think this will help provide greater consumer confidence that they are being protected by their providers.