

hello there

I heard about the ofcom eepg consultation on In touch and through the audiodescription weekly email and would like to pass on my feedback.

I use Virgin media cable stb and find the audio description on tv programmes very good but think it would be lovely if the tv guide could also have it.

Other menu options would become accessible if they were also enabled with some audio stating what they are.

I have a goodmans stb that I received through the swswitchover help scheme a couple of years ago but cannot use it now because the aerial fell off the roof of the house and the price to replace it would hav been nearly £400 which was crazy. I am lucky that i have the virgin service.

The virgin service also gives access to bbc iplayer but programmes on this are not audio described - although they are signed.

I asked virgin about audio enabling menus and the epg about two years ago but they said that they have no plans to enable these features on their boxes - so I am really pleased that ofcom are now looking into this .

Would also be nice if the blurb of each programme could be read out loud as well.

I am totally blind and so cannot see anything on my tv - everything has to be described to me - including which channel I am watching and the name of the programme.

I hope that this is enough information for you to pass on and appreciate your help in doing this - I think that this is really important considering the number of people with sight impairments these days.