| Title:   |
|--|
| Mr   |
| Forename:  |
| Peter  |
| Surname:   |
| Turnbull   |
| Representing:  |
| Organisation   |
| Organisation (if applicable):  |
| BT PLC   |
| Additional comments:   |
| Question 1: Do you agree with our proposals that local dialling should be closed in the Five Area Codes - Aberdeen (01224), Bradford (01274), Brighton |

BT agrees with Ofcom's proposal to close local dialling in a further five area codes. Due to the increased population that the proposed changes will effect, consideration will have to be given to the additional costs that CPs could incur. BT estimate that by writing to customers in these 5 areas would cost  $\gg$  and therefore believe there should be scope to contact customers by other means, such as email. However, we would still put into place appropriate measures for vulnerable customers.

(01273), Middlesbrough (01642) and Milton Keynes (01908) - on 1 October

2014?:

Question 2: Are you aware of any local or national events that may dilute consumer awareness communications/any other factors suggesting that 1 October 2014 is an unsuitable date/time of year to introduce the proposed changes to local dialling?:

BT is unaware of any factors that would suggest 1st October 2014 being an unsuitable date/time to introduce these proposals. However, we would anticipate that Ofcom will engage with key stakeholders in the local area such as the Local Authority to further determine this.

Question 3: Do you have any comments on the proposed modifications to the Numbering Plan set out at Annex 4 and/or on our view as to how the proposed modification meets the relevant legal tests in section 60(2) of the Act?:

BT has no additional comments on the proposed modifications of the Numbering Plan and agrees with Ofcom's proposed modifications.