

As an IT professional with 25 years experience and a domestic customer of BT, I am deeply concerned by this legislation.

The behaviour of the copy write and ISP industries in the past leaves me no confidence in a self certifying quality process. ISPs are notorious for billing and customer information errors and the copy write industry has a history of aggressively pursuing cases where they have very little or no evidence in the hope that the person pays up without having to go to court. They already knew that an IP address was not good evidence yet when lobbying for the DEA presented it as other wise, subsequent court cases (notably ACS LAW) have proved the contrary.

As an expert in this area, the current code would make me seriously consider moving to an ISP that was not covered. I believe under the proposed code I am just as likely to get an incorrect accusation as a genuine infringer is. I do not relish the fact that I would need to pay a fee to appeal, in a process that is clearly stacked in the copy write industries favour, what is an accusation based on flawed evidence and poorly implemented processes by ISPs. It would be deeply frustrating to not be able to appeal both the ISP identification process and the copy write evidence gathering which I could easily rip to shreds, because of a self certifying quality control process run by organisations that have consistently shown themselves to be uninterested or incapable of running correctly.