Response to *Geographic telephone numbers: safeguarding the future of geographic numbers* Statement and further consultation published 7 September 2011

Submitted by: Name Withheld 2

Additional comments:

I gain the impression, both from the consultation document and from the press, that your proposal is to close local dialling in the 11 five-digit code areas; then to do so selectively in code areas such as 01202 and 01224 as numbers approach exhaustion. It would surely be less confusing for customers to close local dialling nationally at a stroke. To leave consumers with an inconsistent system, where in an unfamiliar location they may be unsure whether local dialling is open or closed will either result in misdialling or in consumers adopting closed dialling whether required or not. This latter possibility renders any decison not to close local dialling pointless.

Question 1-10: no comment