

**Title:**

Mrs

**Forename:**

Jennifer

**Surname:**

Routley

**Representing:**

Self

**Organisation (if applicable):**

**Email:**

**What do you want Ofcom to keep confidential?:**

Keep nothing confidential

**If you want part of your response kept confidential, which parts?:**

**Ofcom may publish a response summary:**

Yes

**I confirm that I have read the declaration:**

Yes

**Ofcom should only publish this response after the consultation has ended:**

Yes

**Additional comments:**

Personally i feel very cheated by OFCOM, as the governing bodies of all the radio services i feel they are not following there own rules and guildlines set out, I have at no point seen and publications about this DAB or local radio station losses, and no "face to face " consultations, how can radio stations and all thing goverend by OFCOM be expected to follow rules and regulations OFCOM them selves can not follow?!

**Question 1: Do you think that allowing Now Digital to extend the coverage area of its Exeter & Torbay local radio multiplex licence to include North**

**Devon would unacceptably narrow the range of DAB programme services available in the Exeter and Torbay area? Please explain the reasons for your view.:**

I strongly think that extending the coverage is going to completely lose us ( north devon) any decent radio coverage, the places like ilfracombe will not be able to get DAB and if switched over, will then not be able to receive FM radio when the transmitters are switched off. Its totally wrong to be able to consider this! Every community/village deserves to be able to receive their desired station.

**Question 2: Do you think that allowing Now Digital to extend the coverage area of its Exeter & Torbay local radio multiplex licence to include North Devon would be calculated to maintain or promote the development of digital sound broadcasting in the UK otherwise than by satellite? Please explain the reasons for your view.:**

I think its going to do the opposite it will not maintain or promote it will show everyone how bad the service is in areas such as ours in north devon,

**Question 3: Do you think that Now Digital's proposals for providing coverage of North Devon are satisfactory? Please explain the reasons for your view.:**

I think they are very miss guided, they will not be able to provide the service they think they will be able to. so it is unsatisfactory, because they will not be able to offer everyone in north devon a service some rural areas will not be able to receive anything.

**Question 4: Do you consider that Now Digital has the ability to maintain its local radio multiplex service if its request is granted? Please explain the reasons for your view.:**

No im afraid i dont feel they do have the ability to maintain any TRUE local radio service, as in order to be a LOCAL service they need to be in the area. know the area and understand the local people!

**Question 5: (For programme service providers on the Exeter & Torbay local radio multiplex only) Do you consider that there are sufficient safeguards in place to protect your rights and interests in the event that Now Digital is permitted to extend coverage to include North Devon?:**

On this i have little understanding on the safeguards or procedures so i can not really comment,

**Question 6: Do you consider that there any other grounds on which Ofcom should approve, or not approve, the request from Now Digital? Please explain the reasons for your view.:**

I feel VERY STRONGLY that it should NOT be approved, I feel it would be very unfair to North Devon People and area as DAB is just not going to give us the service and coverage we deserve! We want a TRUE local station like "The Voice" run by local people, in the centre of an area where all the people involved understand the local people and their needs, that's why I think you should NOT approve the request for now digital and an FM licence be advertised.