Rattlesden Parish Council

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27th April 2011

Ofcom Riverside House 2a Southwark Bridge Road London SE1 9HA

Ref: Assessment of future mobile competition and proposals for the award of 800 MHz and 2.6 GHz spectrum and related issues consultation.

Following lengthy discussion by members and residents at a recent meeting of Rattlesden Parish Council triggered by your current consultation about releasing additional spectrum to mobile companies is was resolved to write to you highlighting the concerns of the public about the lack of provision of basic voice and text coverage in areas where this is not presently available.

Your expectations that this spectrum will be "used to deliver the next generation of mobile broadband services" are a cause of concern to communities such as ours and we feel it is unfortunate that you seem preoccupied with improving mobile broadband services so we would encourage you to include expanding basic coverage as part of the remit of the forthcoming auction.

With no public telephone box available in the parish of Rattlesden now the reliance on a mobile signal for doctors on call and in the event of an emergency such as flooding or failure of the BT service is crucial.

We would urge you to consider not wasting this opportunity to provide basic mobile coverage to more customers and feel that there should be an obligation on mobile companies to provide at least basic voice and text services in not-spots even if the next generation services cannot be provided to this not so rural area.

Yours sincerely,

Paula Gladwell

Clerk to Rattlesden Parish Council