

Title:

Mrs

Forename:

Pamela

Surname:

Poole

Representing:

Organisation

Organisation (if applicable):

PP Systems

Email:

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What do you want Ofcom to keep confidential?:

Keep nothing confidential

If you want part of your response kept confidential, which parts?:

Ofcom may publish a response summary:

Yes

I confirm that I have read the declaration:

Yes

Ofcom should only publish this response after the consultation has ended:

You may publish my response on receipt

Additional comments:

While my comments may not be directly applicable to this investigation, I have been urged by Cathy Jamieson to note our experiences. Our issue is not the lack of competition with BT but the lack of competition from BT.

We run a business in rural Ayrshire, an area with a poor communications infra structure. The

phone line will not support ADSL communications and there is no cellular broadband in the area so we are obliged to use a satellite provider. Although the cost has been reduced thanks to a subsidy from the Scottish Executive, the service is inadequate and still makes it difficult for us to compete with companies in more favoured areas. I believe that some of the issues are due to contention as the service providers did not anticipate the level of demand that there was for rural broadband.

Question 3.1: Do respondents agree with our proposals on the allocated bandwidth growth? If not, explain why.:

Question 3.2: Do respondents agree with our proposal to charge control IPS Connect only?:

Question 3.3: Do respondents agree with the proposed anchor product characteristics? If not, explain why.:

Question 4.1: Do respondents agree that an RPI-X control is the appropriate form of charge control for the regulation of wholesale broadband in Market 1?:

Question 4.2: Do stakeholders agree with the adoption Option 2 upstream input approach as our preferred option?:

Question 4.3: Do respondents agree that a charge control duration of three years would be appropriate for WBA Market 1?:

Question 5.1: Do respondents agree that ancillary service charges should be included in the main basket?:

Question 5.2: Do respondents agree with our proposal for the BT end user cease charge?:

Question 5.3: Do respondents agree with the use of prior year revenue weights for the WBA charge control basket?:

Question 5.4: Do respondents agree that safeguard caps of RPI-0% should apply to ancillary service charges?:

Question 5.5: Do respondents agree that a safeguard cap of RPI-0% should apply to the contracted bandwidth charge?:

Question 5.6: Do respondents agree with our approach to discounts under the charge control in WBA Market 1 area?:

Question 5.7: Do respondents agree that CCA FAC is the appropriate cost basis to use in setting the charge control for WBA services in Market 1?:

Question 5.8: Do respondents agree that our adjustments to BT's base year costs in Market 1 are appropriate?:

Question 5.9: Do respondents agree with our approach to AVEs and CVEs? If not, please explain why.:

Question 5.10: Do you agree with our central estimate of 2.5% for efficiency improvements? If not, please explain why.:

Question 5.11: Do you agree with our proposal not to make one off adjustments to WBA prices at the start of the control? If not, please explain why.:

Question 6.1: We welcome stakeholders' views on Ofcom's approach to estimating two different costs of capital for Openreach and Rest of BT.:

Question 6.2: We welcome stakeholders' views on Ofcom's approach to ERP estimates.:

Question 6.3: We would welcome stakeholders' views on Ofcom's approach to BT's Beta calculation.:

Question 6.4: Do respondents agree with the proposal that the 'rest of BT' rate should be used for the WBA charge control in Market 1?: