



Ed Leighton
Ofcom
Riverside House
2A Southwark Bridge Road
London
SE1 9HA

11 March 2011

Dear Ed,

Draft Annual Plan 2011/12

I am pleased to set out below UKCTA's brief remarks on the draft annual plan for Ofcom's next financial year. I apologise for the slight delay in sending them to you.

In general we believe the draft annual plan sets out in sufficient detail all the various regulatory projects which Ofcom will carry out next year. However, we would appreciate if the following projects were explicitly included (or Ofcom otherwise explained how it plans to progress these areas):

- It seems to us that the regulatory accounting project should be included. We expect this workstream to continue beyond the current consultation into the next year.
- We understand that Ofcom does intend to look into the service level guarantee regime for Openreach in the coming year. We believe this project is of utmost importance and would therefore benefit greatly from separate mentioning in the annual report.

Please do not hesitate to contact us should you have any questions regarding the above comments.

Yours sincerely,

Rickard Granberg