

Changes to the Numbering Plan - Addendum

A Statement setting out modifications to the Numbering Application Forms to facilitate the increase in VAT from January 2011

Statement

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Introduction

- 1.1 On 2 December 2010 we published a consultation entitled "Changes to the Numbering Plan Addendum A proposal for modifications to the Numbering Application Forms to facilitate the increase in VAT from January 2011"¹ ("the December 2010 consultation"). This document was issued to address an omission from the earlier consultation "Changes to the Numbering Plan A proposal for modifications to the National Telephone Numbering Plan to facilitate the increase in VAT from January 2011" published on 22 October 2010² ("the October 2010 consultation").
- 1.2 The October 2010 consultation proposed changes to the way the prices of calls to 0843/4, 0871/2/3 and 09 numbers are designated in the National Telephone Numbering Plan ("the Plan"). This was so that the increase in VAT that came into force on 4 January 2011 could be applied to the retail prices of calls to those numbers where the maximum call prices were given in the Plan as inclusive of VAT. In making the proposal however, we omitted to consult, at the time, on changes to example prices contained in the Numbering Application Forms ("the Forms") to reflect the increased level of VAT. The December 2010 consultation set out how the prices given in the Forms should be shown as exclusive rather than inclusive of VAT.
- 1.3 The proposals in the October 2010 consultation were confirmed on 20 December 2010 in a combined statement which also implemented a number of other changes to the Plan. This statement was entitled "**Telephone Numbering** Modifications to the National Telephone Numbering Plan, General Condition 17, the Premium Rate Services Condition and the telephone number application forms within existing numbering policy and to facilitate the increase in VAT from January 2011" ³ (the Numbering statement") and our decisions in regard to facilitating the VAT increase were set out in Sections 4 and 5 and Annexes 4 and 6 of that document.
- 1.4 We received no responses to the December consultation and so it now remains for us to confirm the resultant changes to the Forms in this final statement on the matter.
- 1.5 We note that the Numbering statement which followed the December 2010 consultation made a number of changes to the prices used in the Forms as examples to assist communications providers in preparing their applications for numbers. As a consequence the changes to the example prices consulted upon in December differ from those now used in the Forms. However, as these changes only apply to example prices, we do not consider the differences to be material to the underlying question set out in December 2010 consultation. Accordingly, the modifications to the Forms set out in this statement are made with reference to the prices in the Forms attached to the Numbering Statement, rather than those contained in the December 2010 consultation.

¹ <u>http://stakeholders.ofcom.org.uk/consultations/addendum-numbering-plan/</u>

² http://stakeholders.ofcom.org.uk/consultations/numbering-plan-changes/

³ http://stakeholders.ofcom.org.uk/consultations/telephone-numbering/statement

Background

- 2.1 Ofcom is responsible for the administration of the UK's telephone numbers. We do this as part of our regulation of the communications sector under the framework established by the Act. The Act transposes the European Union electronic communications regulatory framework into UK law. It provides, among other things, for the publication and modification of certain documents as part of our regulation of telephone numbers ("the Numbering Documents"). The basis of these documents is explained in paragraphs 2.3 to 2.5 below.
- 2.2 We recently published a statement setting out modifications to these documents and a consultation proposing further modifications to the Numbering Application Forms. The Numbering Statement, which was published on 20 December 2010 set out changes to the Numbering Documents to ensure that they are accurate and reflect current numbering policy in a consistent manner. It also set out proposed changes to the Plan to reflect the increase in VAT on 4 January 2011 and to the PRS Condition to ensure that 0843/4 numbers were not inadvertently subject to PRS regulation as a result of the VAT increase. The December 2010 consultation, which was published on 2 December 2010 and closed on 11 January 2011, proposed changes to the pricing examples given in the Forms which gave prices that were inclusive of VAT at the previous rate of 17.5%. These proposals are summarised in the remainder of this section.

The Numbering Documents

The Numbering Plan

2.3 It is our duty, as required by section 56 of the Act, to publish a Numbering Plan setting out the telephone numbers available for allocation and any restrictions on how they may be adopted or used. We make the latest version of the Numbering Plan available on our website.

The Numbering Condition

2.4 Section 58 of the Act provides for the setting of general conditions about the allocation and adoption of telephone numbers. The Numbering Condition sets out general requirements relating to the allocation, adoption and use of telephone numbers. Its annex sets out numbers available for use or adoption in accordance with their designation and without application to Ofcom. The latest version of the Numbering Condition is published as an annex to the Numbering Plan.

The Numbering Application Forms

2.5 The Numbering Condition requires Ofcom to make appropriate application forms available for CPs to use when applying for the allocation of telephone numbers. It also requires CPs to use the appropriate form and provide the information required when applying for numbers. Specific forms are provided for different number ranges,

currently totalling 16 forms. The forms are coded as 'SX', with 'X' denoting the Form number.⁴

Modification of the Numbering Documents

2.6 The Act provides for us to review and revise the Numbering Documents and sets out the process we must follow to do this. In summary, we must consult on proposed modifications and set out how the proposals meet certain legal tests. Further information on the legal framework is provided at Annex 2.

Modifications to the Numbering Application Forms

- 2.7 The Forms are available from the Numbering section of the Ofcom website⁵ to communications providers seeking new or additional number ranges on which to host services. These set out what each range is to be used for or what types of services can use them.
- 2.8 The Forms also set out the maximum prices that apply to each range where these prices are specified in the Plan. They also set out various examples of the prices that apply to sub ranges in the 08 and 09 ranges. For this reason when changing the wording or prices applying to numbers in the Plan we also need to make consequential changes to the wording in the Forms.
- 2.9 In the December 2010 consultation, we proposed that the prices given against various example number ranges should no longer be shown as inclusive of VAT. They should instead be shown as exclusive of VAT so that there will be no further need to amend the forms whenever the rate of VAT changes in the future.

⁴ We refer to the Numbering Application Form number in this document and a reference table for the form number and the form type is provided for reference at Annex 1. ⁵http://stakeholders.ofcom.org.uk/telecoms/numbering/

Responses to the December 2010 consultation

3.1 The consultation closed on 11 January 2011 and no responses have been received.

Ofcom's Decision

Introduction

4.1 In view of the fact that no responses were received we propose to confirm the proposals set out in the December 2010 consultation by amending the example prices in the Forms as amended by the Numbering Statement published on 20 December 2010. These are set out in Annex 3 of this statement.

Impact Assessment

4.2 In the October 2010 consultation we noted that we did not foresee any impact on stakeholders as a result of the implementation of the proposals. Furthermore, the fact that consumers would be required to pay the increase in VAT meant that there would not be any inappropriate impact on the revenues of communications providers and the providers of services. The proposals in the December 2010 consultation have no further impact on consumers and stakeholders and merely ensure that the Forms are accurate in describing the prices that apply to the various number ranges given so that Terminating Communications Providers can apply for new numbers correctly.

Implementing our decision

- 4.3 In order to implement our decision, we have modified the Forms with immediate effect, as set out in Annex 3.
- 4.4 We consider that the modifications meet all the required legal tests in the Act for the reasons set out below.

How the modifications meet the legal tests

- 4.5 It is our duty, when modifying the Forms, to show how we consider that the modification complies with the legal tests set out in section 49(2) of the Act.
- 4.6 We are satisfied that the modifications meet the tests being:
 - **objectively justifiable**, in that they remove an unintended consequence, from a rise in national taxation, caused by a limitation in the wording of the Forms.
 - not unduly discriminatory, in that they enable the increase in VAT to be applied uniformly to all retail call prices without affecting any one of the participants in the NTS/PRS value chain. Without the changes the call revenues of telecoms networks would remain unaffected whilst those of service and information providers would fall.
 - **proportionate**, in that it removes from BT the need to introduce a reduction in wholesale charges and enables the implementation of the tax increase with the minimum of cost.
 - transparent, insofar as the rise in VAT was published in the government's budget and widely publicised. The effects of the rise in VAT on calls made by BT

customers and the Notification modifying the Forms are clearly set out in this document.

- 4.7 We consider that we are fulfilling our general duty as to telephone number functions as set out in section 63 of the Act by:
 - i) **securing the best use of appropriate numbers**, in that the proposed modifications would not have any impact on the best use of numbers; and
 - ii) **encouraging efficiency and innovation**, in that service providers will not have their ability to offer cost effective and innovative services prejudiced by the inappropriate application of retail taxation.
- 4.8 We also consider we are fulfilling our general duties as set out in Sections 3 and 4 of the Act, particularly in furthering the interests of consumers in relevant markets and by promoting competition in the provision of electronic communications networks, services and associated facilities. Our proposals ensure the continuation of a vibrant market in service provision and remove any likelihood that services might be withdrawn as a consequence of having to bear the costs of a consumption tax. If this were to occur it would result in detriment to service providers and to consumers for whom services may no longer be available.

Annex 1

Numbering Application Form codes

A1.1 We make a series of Numbering Application Forms available on our website⁶ for communications providers to complete when applying for the allocation of numbers from Ofcom. The forms currently available are set out below for reference:

Form S1 - Geographic numbers (numbers starting with '01/02')

Form S3 - UK Wide Numbers (numbers starting with '03')

Form S56 - Location Independent Electronic Communications Service (numbers starting with '056')

Form S7 - Personal Numbering, Radiopaging and Mobile numbers (numbers starting with '07')

Form S8 - Special Services (numbers starting with '08')

Form S9 - Special Services at a Premium Rate (numbers starting with '09')

Form S10 - Access Codes (e.g. Directory Enquiry (DQ), Indirect Access, etc.)

Form S12 - Number Portability Prefix Codes (NPPCs)

Form S13 - Targeted Transit Codes

Form S14 - National Signalling Point Codes (NSPCs)

Form S15 - International Signalling Point Codes (ISPCs)

Form S16 - Carrier Pre-Selection (CPS) Codes

Form S17 - Communications Provider Identity (CUPID) Codes

Form S18 - Reseller Identity Codes (RIDs)

Form S19 - Mobile Network Codes (MNCs)

Form S20 – Partial Calling Line Identity (PCLI) Codes

⁶ The Numbering Application Forms are available via a password on our website at <u>http://stakeholders.ofcom.org.uk/telecoms/numbering/applying-activating-tele-no/applying-tele-numbers/number-application-form-link/</u>. CPs may register with Ofcom's Numbering Team at <u>numbering.applications@ofcom.org.uk</u> to obtain the access password for the Numbering Application Forms.

Annex 2

The legal framework

- A2.1 Ofcom regulates the communications sector under the framework established by the Communication Act 2003 (the "Act"). The Act provides, among other things in relation to numbering, for the publication of the National Telephone Numbering Plan (the "Numbering Plan") and the setting of General Conditions of Entitlement relating to Telephone Numbers ("Numbering Condition"). It also sets out statutory procedures governing the modification of the Numbering Plan and any General Conditions, as well as the giving of directions under conditions such as the Numbering Condition, for instance in relation to application forms for telephone numbers.
- A2.2 Section 56(1) of the Act states that:

"It shall be the duty of OFCOM to publish a document (to be known as "the National Telephone Numbering Plan") setting out

- a) the numbers that they have determined to be available for allocation by them as telephone numbers;
- b) such restrictions as they consider appropriate on the adoption of numbers available for allocation in accordance with the plan; and
- c) such restrictions as they consider appropriate on the other uses to which numbers available for allocation in accordance with the plan may be put."
- A2.3 The Act provides for Ofcom to review and revise the Numbering Plan. Section 56(2) states that:

"It shall be OFCOM's duty -

a) from time to time to review the National Telephone Numbering Plan; and

b) to make any modification to that plan that they think fit in consequence of such a review; but this duty must be performed in compliance with the requirements, so far as applicable, of section 60.

- A2.4 Section 58 of the Act states that general conditions may include conditions about the allocation and adoption of numbers, including conditions which impose restrictions on and requirements in connection with the adoption of telephone numbers by a communications provider.
- A2.5 The General Conditions Notification that took effect on 25 July 2003 includes General Condition 17, which contains provisions relating to the allocation, adoption and use of telephone numbers.
- A2.6 Clause 17.9 states that :

"When applying for an Allocation or Reservation of Telephone Numbers, the Communications Provider shall:

(a) use an appropriate application form as directed by the Director from time to time as he thinks fit;

- (b) provide such information as is required by such application form (...)
- A2.7 By virtue of the Transitional Provisions, references to the Director in the Numbering Condition should read as references to Ofcom.
- A2.8 Section 49(4) further provides that:

"Before the direction, approval or consent is given, modified or withdrawn, a notification must be published –

a) stating that there is a proposal to give, modify or withdraw it;

- b) identifying the person whose proposal it is;
- c) setting out the direction, approval or consent to which the proposal relates;

d) setting out the effect of the direction, approval or consent or of its proposed modification or withdrawal;

e) giving reasons for the making of the proposal; and

f) specifying the period within which representations may be made about the proposals to the person whose proposal it is."

Ofcom's general duty as to telephone numbering functions

A2.9 Of com has a general duty under section 63(1) of the Act in carrying out its numbering functions:

"a) to secure that what appears to them to be the best use is made of the numbers that are appropriate to use as telephone numbers; and

b) to encourage efficiency and innovation for that purpose."

General duties of Ofcom

- A2.10 The principal duty of Ofcom to be observed in the carrying out of its functions is set out in section 3(1) of the Act as the duty: "
 - a) to further the interests of citizens in relation to communications matters; and

b) to further the interests of consumers in relevant markets, where appropriate by promoting competition."

Duties for the purpose of fulfilling Community obligations

A2.11 In addition to our general duties and our duty regarding telephone numbers, Ofcom must also take into account the six Community requirements in carrying out its functions as set out in section 4 of the Act. These include the requirement to promote competition in the provision of electronic communications networks and services, as well as the requirement to promote the interests of European citizens.

Annex 3

Modification to the provisions of the Numbering Application Forms under section 49(4) of the Act

Direction under paragraph 17.9(a) of General Condition 17 relating to Numbering Application Forms

- 1. Of com hereby makes the following Direction under paragraph 17.9(a) of General Condition 17.
- 2. The Direction is set out in the Schedule to this Notification.
- 3. The reasons for making the Direction and its effect are set out in the accompanying statement.
- 4. Copies of this Notification have been made available to the Secretary of State.
- 5. Except as otherwise defined in this Notification, words or expressions used shall have the same meaning as they have been ascribed in the Act.
- 6. In this Notification:
 - "Act" means the Communications Act 2003;
 - "General Condition 17" means General Condition 17 of the General Conditions of Entitlement set by the Director on 22 July 2003 pursuant to section 45 of the Act by way of publication of a Notification pursuant to section 48(1) of the Act;
 - "Director" means the Director General of Telecommunications as appointed under section 1 of the Telecommunications Act 1994; and
 - "Ofcom" means the Office of Communications.

Signed by Daniel Gordon

Competition Policy Director

A person authorised on behalf of Ofcom under paragraph 18 of the Schedule to the Office of Communications Act 2002

27 January 2011

Schedule

Direction under paragraph 17.9(a) of General Condition 17

WHEREAS

- A. paragraph 17.9(a) of General Condition 17 provides that when applying for an Allocation or reservation of Telephone Numbers, the Communications Provider shall use an appropriate application form as directed by the Director from time to time as he thinks fit;
- **B.** by virtue of the Transitional Provisions, references to the Director in General Condition 17 should be read as references to Ofcom;
- **C.** for the reasons set out in the Statement accompanying this Direction, Ofcom are satisfied that the modifications to the numbering application forms in the Annex to this Direction ensure that the numbering application forms are appropriate for use by Communications Providers when applying for an Allocation or reservation of Telephone Numbers;
- **D.** for the reasons set out in the Statement accompanying this Direction Ofcom are satisfied that, in accordance with section 49(2) of the Act, this Direction is:

objectively justifiable in relation to the networks, services, facilities, apparatus or directories to which it relates;

not such as to discriminate unduly against particular persons or against a particular description of persons;

proportionate to what it is intended to achieve; and

in relation to what it is intended to achieve, transparent.

- E. for the reasons set out in the Statement accompanying this Direction Ofcom are satisfied that they have acted in accordance with the relevant duties set out in sections 3, 4 and 63(1) of the Act;
- **F.** a notification of a proposal to give this Direction was given under section 49(4) of the Act on 2 December 2010 (the 'Notification');
- **G**. a copy of the Notification was made available to the Secretary of State in accordance with section 50(1)(b) of the Act;
- **H.** in the Notification and accompanying consultation document Ofcom invited representations about any of the proposals therein by 5pm 11 January 2011;
- I. by virtue of section 49(9) of the Act, Ofcom may give effect to the proposal set out in the Notification, with or without Modification, only if –

i. they have considered every representation about the proposal that is made to them within the period specified in the notification; and

ii. they have had regard to every international obligation of the United Kingdom (if any) which has been notified to them for this purpose by the Secretary of State;

- J. Of com received no responses to the Notification and the Secretary of State has not notified Of com of any international obligation of the United Kingdom for this purpose;
- **K.** In considering whether to make the modification proposed in the Notification Ofcom have complied with all relevant requirements set out in section 49 of the Act;

NOW, THEREFORE, OFCOM PURSUANT TO PARAGRAPH 17.9(a) OF GENERAL CONDITION 17, HEREBY DIRECT THAT-

- 1. for the time being the numbering application forms modified as set out in the Annex to this Direction shall be used by Communications Providers when applying for an Allocation of telephone numbers.
- 2. In this Direction-

'the Act' means the Communications Act 2003;

'Allocation' shall have the same meaning as in General Condition 17;

'Communications Provider' shall have the same meaning as in General Condition 17;

'General Condition 17' means General Condition 17 of the General Conditions of Entitlement set by the Director on 22 July 2003 pursuant to section 45 of the Act by way of publication of a Notification pursuant to section 48(1) of the Act and modified by Ofcom from time to time;

'the Director' means the Director-General of Telecommunications as appointed under section 1 of the Telecommunications Act 1984;

'Ofcom' means the Office of Communications;

'Telephone Number' shall have the same meaning as in paragraph 1 of Part 1 of the Schedule to the Notification published by the Director on 22 July 2003 under section 48(1) of the Act;

'Transitional Provisions' means sections 408 and 411 of the Act, the Communications Act 2003 (Commencement No.1) Order 2003 and the Office of Communications Act 2002 (Commencement No.3) and Communications Act 2003 (Commencement No 2) Order 2003.

3. Except in so far as the context otherwise requires, words or expressions shall have the meaning assigned to them. Otherwise, any word or expression shall have the same meaning as it has –

i.in the National Telephone Numbering Plan published by Ofcom from time to time pursuant to section 56 of the Act;

ii. if, and only if, it has no meaning ascribed as mentioned in (i) above, and only if the context so permits, in General Condition 17 (entitled 'Allocation, Adoption and Use of Telephone Numbers') set by the Director by way of publication of a Notification on 22 July 2003 under section 48(1) of the Act and modified by Ofcom from time to time;

iii. if, and only if, it has no meaning ascribed as mentioned in (i) and (ii) above, and only if the context so permits, in paragraph 1 of Part 1 of the Schedule to the Notification published by the Director on 22 July 2003 under section 48(1) of the Act and modified by Ofcom from time to time; and

iv. if, and only if, it has no meaning ascribed as mentioned in (i), (ii) and (iii) above, and only if the context so permits, in the Act.

- 4. The Interpretation Act 1978 shall apply as if this Direction were an Act of Parliament.
- 5. Headings and titles shall be disregarded.
- 6. This direction takes effect on the date it is published.

Signed by Daniel Gordon

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Competition Policy Director

A person authorised on behalf of Ofcom under paragraph 18 of the Schedule to the Office of Communications Act 2002

27 January 2011

Annex to Schedule

Deletions

A. The following text shall be deleted from the Table on Pages 1 and 2 of Numbering Application Form S8 in the column headed **Service Type:**

Special Services basic rate: up to and including 5p for BT customers (non-internet)

Special Services higher rate: up to and including 10p for BT customers (non-internet)

Internet Services incorporating un-metered access up to and including 5p for BT customers

Non 'BT Discount Scheme' - Internet Services incorporating un-metered access up to and including 5p for BT customers

Internet Services metered access up to and including 5ppm for BT customers

Non 'BT Discount Scheme' - Internet Services metered access up to and including 5ppm for BT customers

Internet Services incorporating un-metered access up to and including 10p for BT customers

Non 'BT Discount Scheme' - Internet Services incorporating un-metered access up to and including 10p for BT customers

Internet Services metered access up to and including 10ppm for BT customers

Non 'BT Discount Scheme' - Internet Services metered access up to and including 10ppm for BT customers

B. The following text shall be deleted from Table 5 on Pages 6 and 7 of Numbering Application Form S8 in the column headed **Number block Type**:

Up to and including 5p for BT customers (Non-internet)

Up to and including 5p for BT customers (Non-internet)

C. The following text shall be deleted from Table 5 on Pages 6 and 7 of Numbering Application Form S8 in the column headed **Tariff for each number block (including VAT)**:

4ppm

4ppm

D. The following text shall be deleted from Table 7 on Page 8 of Numbering Application Form S8 in the column headed **Number block Type**:

Internet Services metered access up to and including 5p for BT customers

Special Services up to and including 10p for BT customers (non-internet)

E. The following text shall be deleted from Table 7 on Page 8 of Numbering Application Form S8 in the column headed "**Tariff for BT customers**":

4ppm

F. The following text should be deleted from the Table on Page 1 of Numbering Application Form S9, in the column headed "<u>Service Type</u>":

Special Services, time charged calls up to and including 60ppm and total call cost not greater than £5 or fixed fee up to £1 per call (all prices are for BT customers)

Special Services, open ended time dependent charge or fixed fee up to £1.50 (including pay for product services) for BT customers

G. The following text shall be deleted from the column headings of Table 5 on Pages 4 and 5 of Numbering Application Form S9 under the words "**Number Block Type**":

e.g. time charged <=£5 call cap for BT customers, Sexual Entertainment, etc

H. The following text shall be deleted from Table 5 on Pages 4 and 5 of Numbering Application Form S9 in the column headed "**Number block Type**":

Time charged <= £5 call cap for BT customers

Time charged <= £5 call cap for BT customers

Time charged open ended <=£1.50 ppm/ppc for BT customers

Time charged open ended <=£1.50 ppm/ppc for BT customers

I. The following text shall be deleted from Table 5 on Pages 4 and 5 of Numbering Application Form S9 in the column headed "**Tariff for each number block for BT customers (including VAT)**":

50ppc

50ppc

£1pm

£1pm

60ppm

60ppm

J. The following text shall be deleted from the column heading of Table 7 on Page 6 of Numbering Application Form S9 under the words "**Number Block Type**":

e.g. time charged <=£5 call cap for BT customers, Sexual Entertainment, etc

K. The following text shall be deleted from Table 7 on Page 6 of Numbering Application Form S9 in the column headed "**Number block Type**":

Time charged <= £5 call cap for BT customers

Time charged open ended <=£1.50 ppm/ppc for BT customers

The following text shall be deleted from Table 7 on Page 6 of Numbering Application Form S9 in the column headed **Tariff for BT customers**:

50ppc

£1pm

60ppm

Insertions

L. The following text shall be inserted into the Table on Pages 1 and 2 of Numbering Application Form S8 in the column headed **Service Type:**

Special Services basic rate: up to and including 4.26p for BT customers (non-internet)

Special Services higher rate: up to and including 8.51p for BT customers (non-internet)

Internet Services incorporating un-metered access up to and including 4.26p for BT customers

Non 'BT Discount Scheme' - Internet Services incorporating un-metered access up to and including 4.26p for BT customers

Internet Services metered access up to and including 4.26ppm for BT customers

Non 'BT Discount Scheme' - Internet Services metered access up to and including 4.26ppm for BT customers

Internet Services incorporating un-metered access up to and including 8.51p for BT customers

Non 'BT Discount Scheme' - Internet Services incorporating un-metered access up to and including 8.51p for BT customers

Internet Services metered access up to and including 8.51ppm for BT customers

Non 'BT Discount Scheme' - Internet Services metered access up to and including 8.51ppm for BT customers

M. The following text shall be inserted into Table 5 on Pages 6 and 7 of Numbering Application Form S8 in the column headed **Number block Type**:

Up to and including 4.26p for BT customers (Non-internet)

Up to and including 4.26p for BT customers (Non-internet)

N. The following text shall be inserted into Table 5 on Pages 6 and 7 of Numbering Application Form S8 in the column headed **Tariff for each number block (excluding VAT)**:

3.40ppm

3.40ppm

O. The following text shall be inserted into Table 7 on Page 8 of Numbering Application Form S8 in the column headed **Number block Type**:

Internet Services metered access up to and including 4.26p for BT customers

Special Services up to and including 8.51p for BT customers (non-internet)

P. The following text shall be inserted into Table 7 on Page 8 of Numbering Application Form S8 in the column headed **Tariff for BT customers**:

3.40ppm

Q. The following text should be inserted into the Table on Page 1 of Numbering Application Form S9, in the column headed **Service Type**:

Special Services, time charged calls up to and including 51.06ppm and total call cost not greater than £4.25.53 or fixed fee up to 85.11pence per call (all prices are for BT customers);

Special Services, open ended time dependent charge or fixed fee up to £1.27.66 (including pay for product services) for BT customers;

R. The following text shall be inserted into the column headings of Table 5 on Pages 4 and 5 of Numbering Application Form S9 under the words "**Number Block Type**":

e.g. time charged <=£4.25.53 call cap for BT customers, Sexual Entertainment, etc

S. The following text shall be inserted into Table 5 on Pages 4 and 5 of Numbering Application Form S9 in the column headed "**Number block Type**":

Time charged <= £4.25.53 call cap for BT customers

Time charged <= £4.25.53 call cap for BT customers

Time charged open ended <=£1.27.66 ppm/ppc for BT customers

Time charged open ended <=£1.27.66 ppm/ppc for BT customers

T. The following text shall be inserted into Table 5 on Pages 4 and 5 of Numbering Application Form S9 in the column headed "**Tariff for each number block for BT customers (excluding VAT)**":

42.55ppc

42.55ppc

85.11ppm

85.11ppm

51.06ppm

51.06ppm

U. The following text shall be inserted into the column heading of Table 7 on Pages 6 of Numbering Application Form S9 under the words "**Number Block Type**":

e.g. time charged <=£4.25.53 call cap for BT customers, Sexual Entertainment, etc

V. The following text shall be inserted into Table 7 on Page 6 of Numbering Application Form S9 in the column headed "**Number block Type**":

Time charged <= £4.25.53 call-cap for BT customers

Time charged open ended <=£1.27.66 ppm/ppc for BT customers

The following text shall be inserted into Table 7 on Page 6 of Numbering Application Form S9 in the column headed **Tariff for BT customers:**

42.55ppc

85.11ppm

51.06ppm