

## Cover sheet for response to an Ofcom consultation

### BASIC DETAILS

**Consultation title:** Harmonised European Numbers for Service of Social Value

**To (Ofcom contact):** Elizabeth Greenberg

**Name of respondent:** Howard Erdunast, BT Group Regulatory Affairs Department

**Representing (self or organisation/s):** BT

**Address (if not received by email):**


### CONFIDENTIALITY

**What do you want Ofcom to** ☐ **confidential?** ☐

Nothing ☒

Name/address/contact  
details/job title

Whole response

Organisation

Part of the response

If there is no separate annex, which parts?

Note that Ofcom may still refer to the contents of responses in general terms, without disclosing specific information that is confidential. Ofcom also reserves its powers to disclose any information it receives where this is required to carry out its functions. Ofcom will exercise due regard to the confidentiality of information supplied.

### DECLARATION

I confirm that the correspondence supplied with this cover sheet is a formal consultation response. It can be published in full on Ofcom's website, unless otherwise specified on this cover sheet ☒ and I authorise Ofcom to make use of the information in this response to meet its legal requirements. If I have sent my response by email, Ofcom can disregard any standard e-mail text about not disclosing email contents and attachments.

Ofcom seeks to publish responses on receipt. If your response non-confidential (in whole or in part), and you would prefer us to publish your response only once the consultation has ended, please tick here.

Name

Signed (if hard copy)



6 May 2010

## **BT'S RESPONSE TO OFCOM'S CONSULTATION "HARMONISED EUROPEAN NUMBERS FOR SERVICES OF SOCIAL VALUE"**

BT would welcome any comments on the contents of this document which is also available electronically at  
<http://www.btplc.com/Thegroup/RegulatoryandPublicaffairs/Consultativeresponses/index.htm>

Comments should be addressed to Howard Erdunast, BT Group Regulatory Affairs Department, pp C81, BT Centre, 81 Newgate Street, London EC1A 7AJ, or by e-mail to [howard.erdunast@bt.com](mailto:howard.erdunast@bt.com).

## **Allocation of 116 numbers**

1. Ofcom is consulting on adding 116006 and 116117 to the National Telephone Numbering Plan. The former is proposed to be a Freephone number for a helpline for victims of crime service and the latter free-to-caller non-emergency medical on-call service. BT set out its thoughts on the policy issues around the introduction of 116 numbers in its response to Ofcom's 2008 consultation on the subject. Ofcom published its statement in February 2009.
2. BT notes the proposals in the current consultation. We assume that the commercial arrangements for originating calls to 116117 will be in line with other 116 and free-to-caller numbers. In the case of 116006, we assume that the arrangements will be in line with the majority of 080 numbers which are Freephone.

END