

**Question 1: Which of the three options do consultees favour, and why?:**

Option 2.

I am visually impaired and use AD whenever it is available. It allows me to be able to sit in the living room with the rest of my family, all of us sitting on one of our sofas. When I watch a programme where there is no AD I have to sit very close to the television (usually on the floor or on a bean bag). This not only makes watching television very uncomfortable but it also spoils the viewing of the television for other people in the room as I end up usually blocking someone's view.

**Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:**

Where a programme has not been audio described but has, for one reason or another, some subtitles incorporated into the programme \*often used if someone on the programme is talking with a very strong local accent or if someone starts talking in a different language) could we please have just those subtitles included?

When these type of instances happen, by the time I get up close to the screen to try and read what it said they have normally gone off the screen and, if I ask someone in the room what it said, it then interrupts the viewing/listening of the programme not only for them but others in the room.

**Comments:**

The only way to deal with this consultation is to put yourself in the shoes of someone with a visual impairment and imagine watching the television and how you would feel.