

Question 1: Which of the three options do consultees favour, and why?:

Option 2 - I enjoy audio description very much as it makes television come alive. I much prefer being read to me as I cannot see those at all, it is impossible. Sub titles really help - that's the thing I appreciate more than anything.

Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

In, for example, news programmes, there is often a banner along the bottom of the screen with the person's name and title. The name is usually in capitals but the title is in lower case. It would help if the title was also in capitals or, even better, audio described. When someone reads these banners to me, they usually get the name but not the title (it is the title I'm more interested in). It would also help if these were on screen for longer.