

Question 1: Which of the three options do consultees favour, and why?:

I favour option 2. I have a lot of friends with various visual impairments and it cuts them out when we're watching TV. It's not fair, especially with the technology we have and the fact that subtitles are more readily available

Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

Comments:

Called on behalf of her friends.