

Question 1: Which of the three options do consultees favour, and why?:

Option 2 because I don't think there's currently enough. it is very helpful to me. I can't enjoy television without it.

Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

The remotes are difficult to use because the EPG on screen isn't big enough. The menu is practically hopeless to read.

Comments:

I think it's great when it works but there isn't enough.