

Question 1: Which of the three options do consultees favour, and why?:

Option 2 because it had obviously got to be better than it is now. There are many programmes that I can't watch because they aren't audio described. American shows in particular are often only audio described on their second run.

Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

We haven't got any access to the EPG on the boxes because there is no talking version of the EPG. It means that blind people can't buy a PVR and easily operate it because this will have its own menus to operate. Also, the machines are very expensive.