Sara Winter Ofcom Riverside House 2a Southwark Bridge London SE1 9HA

15th October 2009

Dear Ms Winter

## Re: 2009 Ofcom Access Services review

Audio description is a brilliant service that has completely revolutionised by enjoyment of television. It is a narrative that describes the action, body language, facial expressions or scenery - all things that I might otherwise miss.

I understand the Ofcom Access Services review includes three options for the future of audio description. I am requesting that Ofcom choose option two and increase audio description to 20% across all channels.

I am 28 and totally blind and I love watching the 'soaps' with my Mum and following the story without my Mum having to 'chip in' with her description, if there is no AD in the programme. I would really love Strictly Come Dancing to be audio described.

I would be very grateful if you will take onboard my request for an increase of audio description to 20 per cent.