

Question 1: Which of the three options do consultees favour, and why?:

Option 2. I would like blind people to be able to follow programmes.

Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

The remote control should be able to talk. This would only cost the Government a million pounds (figure suggested in the year 2000) to put this on the market. Sighted people are able to control the menus on TV and so it would be great a talking version for blind people. It's not always possible to get other people to do it for you. It is very unfair. For partially sighted people with hearing impairments a large buttoned and large print subtitles would be needed.