

Question 1: Which of the three options do consultees favour, and why?:

Option 2 because it will give visually impaired people a greater awareness of what is happening in programmes and covers more channels.

Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

I would like the 20% figure to be higher.

Sometimes when telephone numbers or vote numbers etc. appear on screen in programmes and adverts, they are not always read out despite the presenter pointing them out ('call the number on screen').

I think that the audio describers do an excellent job.

Comments:

I think the Government should assist the broadcasters financially in rolling out access services.