## Question 1: Which of the three options do consultees favour, and why?:

Option 3 - Present service is, in my view, insufficient for the needs of those requiring it.

## Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

Ideally, I would like to see a 100% provision of such services. I do realise, however, that this may be impracticable at present; it is merely a personal desire. Who knows what the future may hold with technological advances in the necessary areas.

## **Comments:**

I fully support the aims and goals of Ofcom and praise them for making such an important issue open to public opinion.