

Question 1: Which of the three options do consultees favour, and why?:

Option 2 - because the more there is the better. AD can be switched off for people who don't want it. It's so much better now than it was in the past - for people living alone it's a god-send.

Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

My son phones through and tells me what is on AD - this is how I access the service, rather than switching it on and seeing.