

Question 1: Which of the three options do consultees favour, and why?:

Option 2 because I don't think PSBs should be the only people expected to provide the service at the 20% level. We are moving towards a rapidly aging population and the needs of the elderly are often around sightloss - we don't want to see a large section of the audience disenfranchised from these media forms.

Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

The level isn't universal across all programmes - which would be the ideal, especially for items that have a lot of visual display. In documentaries, for example, if there are passages with a lot being displayed without supplementary commentary this can leave people wondering what's going on.