

**Question 1: Which of the three options do consultees favour, and why?:**

2 However sad it might sound, I love watching soaps, it takes me away from my stressful life for a short time. Watching TV also enables social inclusion giving me something to talk about and enables me to join in with conversation. . It is very difficult to understand what is going on in a programme without AD, I miss so much.

**Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:**

Audio discription on adverts, I never know what new products are out there, simple things like not being aware of a new soap powdercan make me feel isolated or sometimes some thing may be explained and sounds great! but the name was not spoke, this is very frustrating.

**Comments:**

Pleas make the changes because for some TV is a lifeline espechially for the disabled that find it more difficult to get out. When I discovered AD it really made a big difference in the feeling of loss, when you lose your sight you lose much more than your sight! Not losing the ability to watch TV makes things just that little bit easier.