

Question 1: Which of the three options do consultees favour, and why?:

option 2

because it allows someone with a visual impairment to be fully involved with the programme

Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

Comments:

There needs to be a standardization of the the technical aspect of AD. At present on many occasions the AD audio track is much louder than the programme's audio track, this is very distracting and intrusive, especially to other members of the household who do not require the AD. For AD to be generally accepted it must be a softer tone with a slightly reduced volume than the main audio track being broadcast.