

**Question 1: Which of the three options do consultees favour, and why?:**

I favour option 2 which is to increase AD to 20 per cent although I think as a totally blind person this is still not enough. I really value my television, even though I cannot see them. I know what the programmes are with the AD and it enhances my life.

**Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:**

All phone numbers and addresses read out,

**Comments:**