Question 1: Which of the three options do consultees favour, and why?:

Option 2 because it would only be the BBC channels at 20% for the other option (three). I would like all channels to be 100% but obviously that option isn't there. The next closest option to this is number 2.

Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

Even though visually impaired people can get concessions we can't be fully integrated. We can't be fully inclusive if we have to make a choice. I would prefer all channels to be 100% - because if people didn't want it people could turn it off. I think that if it started off, 100% on all channels, the cost wouldn't be so great as adding it on later. Obviously there's a resource issue but certainly if we had it from the start it would be less expensive.