

Question 1: Which of the three options do consultees favour, and why?:

Option 2 because audio description should be on all channels. It makes such a difference to the experience of watching TV for a visually impaired person. Without audio description some of the programmes I watch wouldn't make sense - I wouldn't understand what is happening.

Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

I think it would be good if the EPG menu was audio described because there are all sorts of things you can do on there such as programme alerts and see which programme you are currently watching.

Also, on some of the channels or programmes the audio describer says their name, which I think is a nice touch but isn't across all of the audio description on TV. It adds a human touch and makes you feel like you get to know that person.

Comments:

I think the quality of audio description is very good but it should be extended to more channels.

I also think it's quite good when there are multiple characters speaking, such as in Heroes, when they use different audio describers for each character (especially as in Heroes the other characters can be speaking in another language).

More channels should have the beep tone when the programme is audio described.