

**Question 1: Which of the three options do consultees favour, and why?:**

Increase to 20% on ALL channels,

I think I should have the same enjoyment from all channels as anyone else, similar to the way the hard of hearing have subtitles

**Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:**

Better implementation of AD on ALL receiver equipment, it is poor on many systems at the moment.

**Comments:**