

Question 1: Which of the three options do consultees favour, and why?:

I favour option 2. Leaving the quota at 10% (option 1) is a good starting-point, but as a visually-impaired person I would like to see the process progressed. Option 3 would be an undesirable two-tier system and might lead to argument and confusion. That leaves option 2.

Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

Comments:

Equipment to receive audio description on the PSB channels is currently scarce in variety, difficult to obtain, and not well-known among potential users. This needs to change. Also, when enough visually-impaired people know about audio description and the equipment, there could be a critical mass, such that disseminating information will become less necessary. (For instance, a very large number of the whole population know about analogue radio, and know how to obtain and use the service.)