

Question 1: Which of the three options do consultees favour, and why?:

Option 2 because, speaking on behalf of my wife Ruth who is totally blind, if you take the morning programme on ITV1, for instance, they have fashion shows and sometimes they don't describe the price or the item - so my wife can't get much out of the programming. I have to then come in and describe the detail which I can't always do. Another example is where there's a play on a programme and there can be long periods of silence where my wife doesn't know what's going on. You can't get much out of a programme when it's like that.

Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

My wife feels AD should grow beyond 20%, if it ever gets there. My wife wonders if it's actually reached 10% now as it is supposed to be. Sky is particularly good but we're not sure about the others.