## Question 1: Which of the three options do consultees favour, and why?:

Option 2 - I live alone and it is very frustrating when watching a programme to be wondering what on earth is going on, or worse still, to miss half of a documentary, because sub-titles have been used rather than voice over!

Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

**Comments:**