Question 1: Which of the three options do consultees favour, and why?:

Option 2 because I believe 20% is the minimum that should be provided and I'd hope that in the future they'll be able to give as much priority to AD as subtitling for the hard of hearing.

Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:

Most onscreen menus aren't always AD - this should be compulsory - a minimum requirement.