

**Question 1: Which of the three options do consultees favour, and why?:**

Option 2 because basically with the range of channels we have we need audio description for a wider range of programming. America has a lot higher quota of audio description available through TV and websites. Considering the provision of subtitles it is unfair to have so little audio description. In the end I think audio description should be as readily available as subtitles.

**Question 2: Do consultees have any further suggestions for future access service provision? If so please provide the rationale for these suggestions:**

Increasing it.

A talking EPG would be extremely useful. At present I use the sky website to do remote recording (only 10 per day allowance). Otherwise I have to use an expensive mobile phone service (37p a text - premium message + 25p per text charge by Sky) to add more remote records. I also can't use series link with this function.

**Comments:**

We need to remember that we have an aging population and should be considering future proofing our technology.