

Call 0800 952 9875 or visit virginmedia.com/bundle

Free
installation
on selected
bundles

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Services will not be provided to customers who are unable to pay by Direct Debit and/or want to receive a paper bill, the monthly price for which is £12.25. Phone line and non-Direct Debit payment handling: £16. Phone line and paper bill: £12.25. Prices include a £5 payment handling charge payable to Virgin Mobile Payments Ltd.

Get set for digital

Free
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Must-see TV

- Up to 160 top channels including Sky1, Living, G.O.L.D., Discovery Channel, MTV One and Cartoon Network

- All the main Freeview and terrestrial channels

- Add **SKY SPORTS** and **SKY MOVIES** for an additional

- Monthly fee

- TV On Demand – access to a giant library of films, TV shows

Control live TV with V+HD

Choose to add a V+HD box which lets you pause and rewind live TV. And record two channels while you're watching a third (which

Fibre optic broadband is faster

- On average, our up to 10MB broadband is 2X faster than comparable services from BT, TalkTalk or Tiscali!

- Free wireless router, internet security and unlimited downloads
- V Stuff – free online backup and storage plus free photo prints

Hang up on BT

- Choose a great value call plan that suits when you like to chat – weekends, evenings or anytime

your current phone number



Hurry, offer ends 31st July

with a Virgin phone line for £11 a month

TV, broadband & calls from just £14 a month



July 2009

Digital TV, broadband and calls for £14 a month with a Virgin phone line for £11 a month

Dear Occupier

When money's a bit tight, you might not want to splash out too much on things like home entertainment. But at the same time, you want to be able to watch decent telly and surf the net superfast.

So join Virgin Media today and you'll get over 45 digital TV channels, fibre optic broadband and unlimited UK weekend calls* – all for just £14 a month when you take a Virgin phone line for £11 a month.

All the TV you love

You get channels including Sky3, Sky Sports News, ITV2 and E4, plus all this:

- Access to over 4600 hours of constantly updated On Demand TV (including music videos, comedies, dramas, films) stored up to watch when you want (with Sky, you get about 40 hours if you're lucky)
- Free Catch Up TV that lets you watch BBC iPlayer, ITV Net Player and 4oD on your TV
- Sky Sports and Sky Movies for an additional monthly fee
- Free servicing and repairs. Sky charge you a £65 call-out fee the minute you're out of warranty
- And all without a dish in sight (and no more snowy pictures in bad weather)

We also have our version of Sky+HD called V+HD. It lets you pause, rewind and record live TV as well as recording 2 channels while you watch a third (Sky+HD won't).

Fast, future-proof, fibre optic broadband

Our broadband doesn't slow down the further you live from the telephone exchange. On average, our up to 10Mb service downloads twice as fast as comparable services from BT, TalkTalk and Tiscali!

Your street is already connected

It's really easy to join because your street's already connected to our fibre optic network. In fact, we could get you up and running within 10 days. So call us now on 0800 952 9852.

Yours sincerely,

Mark Davidson

Mark Davidson, Executive Director, Customer Care

*Numbers beginning 01, 02 and 03. This offer requires you to pay by Direct Debit and use e-billing. Please see over for other options and legal stuff.

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A07269



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Hurry, offer ends 31st July

July 2009

You'd need one hell of a reason to switch from Sky.
Here are 10

Dear [redacted]
Right, here goes...

1. We've got all your favourite Sky channels including Sky1, Sky News and Sky Sports News.
2. Yes, and Sky Sports and Sky Movies too.

3. Our V+HD box lets you record 2 channels while watching a third (which the Sky+HD box doesn't).
4. You can access over 4600 hours of constantly updated On Demand content on your TV (with Sky, you get about 40 hours if you're lucky).

5. Our Catch Up TV lets you watch the best of the last 7 days from BBC iPlayer, ITV Net Player, 4oD, LIVING and Bravo for free – on your TV, not a computer.
6. You don't need a dish or an aerial because Virgin TV comes down a fibre optic cable (bad weather can seriously affect your viewing with a dish).

7. The same fibre optic cable brings you fast, future proof Virgin Broadband at up to 50Mb, the UK's fastest. (Broadband from BT, Sky or one of the others comes down copper telephone wire, which means your speed gets slower the further you live from the phone exchange).
8. Servicing and repairs are free all the time you're a customer. (Sky charge you £65 for a call-out the minute you're out of warranty).

9. Delivering broadband, TV and phone down the same fibre optic cable helps save money. Our prices for broadband, TV and calls start at just £14 a month when you switch to a Virgin phone line for £11 a month.
10. Your street is already connected to our fibre optic network so getting hooked up is easy.

Job done? Great, just call 0800 952 0851 or visit virginmedia.com/bundle

Yours sincerely,

Mark Davidson

Mark Davidson, Executive Director, Customer Care



A07268

TV, broadband & calls from just £14 a month

Broadband	£14 a month	£19.50 a month	£35 a month	VIP - £77 a month
Download speed (up to)	10Mb	10Mb	10Mb	20Mb
Digital TV	45 channels	60 channels	160 channels	160 channels + Sky Sports and Sky Movies
TV On Demand				
Catch Up TV	Free	Free	Free	Free
TV Choice	Extra £7 a month	Extra £7 a month	Free	Free
Music Videos	From 20p per video	From 20p per video	Free	Free
Films	From 99p per film	From 99p per film	From 99p per film	From 99p per film
Calls	Unlimited UK weekend calls*	Unlimited UK weekend calls*	Unlimited UK weekend calls*	Unlimited UK anytime calls*
Free Installation	X	✓	✓	✓

*To numbers beginning 01, 02 & 03. Redial before 60 mins to avoid call charges. Prices when you switch to a Virgin phone line for £11 a month. This offer requires you to pay by Direct Debit and use e-billing. Please see over for other options and legal stuff.

Call 0800 952 0851 or visit virginmedia.com/bundle

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get set for digital

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Free
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your current phone number

- On average, our up to 10MB broadband is 2x faster than comparable services from BT, TalkTalk or Tiscali
 - Free wireless router, internet security and unlimited downloads
 - V Stull – free online backup and storage, plus free photo prints delivered to your home every month
- ## Hang up on BT
- Choose a great value call plan that suits when you like to chat – weekends, evenings or anytime
 - No need to pay for BT line rental – and you can usually keep

Fibre optic broadband is faster

Choose to add a V+HD box which lets you pause and rewind live TV. And record two channels while you're watching a third (which Sky+HD doesn't).

Control live TV with V+HD

and music videos ready to watch whenever you want

- Up to 160 top channels including Sky1, Living, G.O.L.D., Discovery Channel, MTV One and Cartoon Network
- All the main Freeview and terrestrial channels
- Add **SKY SPORTS** and **SKYMOVIES** for an additional monthly fee
- Free Catch Up TV – **BBC iPlayer**, **ITV Player** and **4oD**
- TV On Demand – access to a giant library of films, TV shows

Must-see TV



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POWERFUL STUFF



Hurry, offer ends 31st July

TV, broadband & calls from just
£14 a month
with a Virgin phone line for £11 a month

Our V+HD has never looked better



See things differently with V+HD...

- ☒ Pause, rewind and record live TV
- ☒ Record an entire series at the touch of a button
- ☒ Record 2 channels while you watch a third (Sky+HD can't do this)
- ☒ Record up to 80 hours of your favourite TV
- ☒ Don't pay extra to watch channels in stunning, crystal clear high definition (Sky will charge you £9.75 extra a month)*

And right now, V+ HD is free on selected bundles. Check out the table to see which ones.



* Channels you receive depend on your TV package. HD ready TV required.

...and enjoy all this

1. Essential TV

- ☒ Up to 155 channels including
- ☒ Add **SKY SPORTS** and **SKYMOVIES** for an extra monthly fee
- ☒ Free Catch Up TV
- ☒ TV On Demand – access to a giant library of films, TV shows and music videos all ready to watch whenever you want

2. Award winning fibre optic broadband

- ☒ Our up to 10Mb broadband's 2x faster than comparable services from BT, TalkTalk and Tiscali*
- ☒ Free wireless router, internet security and unlimited downloads†

3. No need to pay BT line rental ever again

- ☒ However much you like to chat there's a call plan to match
- ☒ You can usually keep your same phone number

TV, broadband & calls from just £14 a month

	£14 a month	£19.50 a month	£35 a month with free V+HD	VIP £77 a month with free V+HD
Broadband Download speed (up to)	10Mb L	10Mb L	10Mb L	20Mb XL
Digital TV	45 channels M	60 channels M+	155 channels XL	155 channels + Sky Sports & Sky Movies XL
TV On Demand				
Catch Up TV	Free	Free	Free	Free
TV Choice	Extra £7 a month	Extra £7 a month	Free	Free
Music Videos	From 20p per video	From 20p per video	Free	Free
Films	From 99p per film	From 99p per film	From 99p per film	From 99p per film
V+HD	Extra £5 a month	Extra £5 a month	Free	Free
Calls	Unlimited UK weekend calls* M	Unlimited UK weekend calls* M	Unlimited UK weekend calls* M	Unlimited UK anytime calls* XL

*to numbers beginning 01, 02 & 03. Redial before 60 mins to avoid call charges. Prices when you switch to a Virgin phone line for £11 a month. This offer requires you to pay by Direct Debit and use e-billing. Please see over for other options and legal stuff.

0800 052 0586
virginmedia.com/bundle
visit Virgin Media stores



POWERFUL STUFF

Need even more reasons to switch to Virgin Media?

- Your street's already connected to our network so it's easy to set you up
- You could be up and running in as little as 10 days
- Don't panic about switching your phone line; we'll speak to BT to sort it all out for you, and you can usually keep your same phone number
- Servicing and repairs are free all the time you're a customer (unlike with Sky, who charge you £65 for a call out when you're out of warranty)
- You don't need a dish or an aerial, so no more snowy TV pictures in bad weather
- Thousands of people switch to Virgin Media every day. Why not join them?



POWERFUL STUFF

This offer requires you to pay by Direct Debit and use e-billing. Other options shown below.

If you prefer not to pay by Direct Debit and/or want to receive a paper bill, the monthly price for your Virgin phone line with these options is: **Phone line and non-Direct Debit payment handling: £16. Phone line and paper bill: £12.25. Phone line, non-Direct Debit payment handling and paper bill: £17.25.** Prices include a £5 payment handling charge payable to Virgin Media Payments Ltd and/or a paper bill charge of £1.25.

V4HD box may differ from that shown.

SERVICES AVAILABLE IN VIRGIN MEDIA CABLED STREETS ONLY. Subject to network capacity. **INSTALLATION CHARGES APPLY** starting at £30 for standard installation and, subject to availability, from £15 for Quickstart self install. Available to new customers or existing customers taking an additional service (subject to status and credit checks). 12 month minimum term contract applies. If you cancel during the minimum contract period you will incur an early disconnection fee. You must, at a minimum, take all the services that comprise your bundle for your minimum contract term. If you change any part of your bundle, standard prices apply. Not to be used in conjunction with any other offer. TV, Premium TV services (Sky Sports & Sky Movies) are provided by Virgin Media Entertainment, the trading name of Future Entertainment SARL, which is a subsidiary of Virgin Media Inc. Premium channels and package upgrades must be kept for at least 30 days. TV packs currently exclude some teletext services. V4HD subscription is included with TV size: XL or £5 a month with TV size: M, M4(Star) and L. Installation fee is £49 (usually £150) for new V4HD customers. HD TV set required. Once purchased, all chargeable On Demand content must be viewed within 24 hours. On Demand movies are pay-per-view. TV Choice On Demand is included with TV size: XL or £7 a month with TV sizes: M, M4(Star) and L. Music On Demand is included with TV size: XL or pay-per-view with TV sizes: M, M4(Star) and L. Catch Up TV content available for 7 days after broadcast. **Broadband:** Three-month average of actual 5MB file FTP download speeds in period 1 Jan 2009 to 31 Mar 2009 - Virgin Media up to 10Mb fibre optic broadband vs. BT, TalkTalk and Tiscali ADSL. Max up to 8Mb broadband products only (ADSL2+ data excluded). Data from Eutro, acceptable use policy applies. Traffic Management policy applies 4pm to 9pm and 10am to 5pm. Speeds referred to are download speeds. Both cable and ADSL broadband speeds are affected by things like the number of people online and the type of site you're visiting. Security features not available to Mac users. Free wireless router offer. No charge for wireless router as long as your tier remains at broadband size. L or higher. Downgrades with a minimum contract period will incur a service charge (currently £40). Minimum computer requirements apply. Speed of internet connection assumes components working at optimum speed and capacity. The number of free prints you receive and storage limits are dependent on your broadband tier. Free prints available for 12 months following activation of V-Stuff. P4P for first 3 orders free of charge. Monthly print allowance cannot be carried over into next month. Back-up software not yet Mac-compatible. V-Stuff terms and conditions apply. **Phone:** Number transfer subject to availability. **General:** Equipment remains property of Virgin Media. Free servicing and repairs excludes misuse/misplacement. Payment may be required in advance. All prices include VAT. Voted no. 1 digital TV for overall customer satisfaction in the USwitch Digital TV Awards 2009. Voted joint best digital TV for customer service in the USwitch Digital TV Awards 2009. Information correct at 07/09. Calls may be monitored. Further Legal Stuff applies. Go to www.virginmedia.com

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