

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes - the volume and content of many 999 calls suggest an identified need for non urgent but nevertheless responsive service which will reduce the pressure on emergency care

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

Yes as this number is not associated with any other call service e.g. 333 is often used in hospitals for internal emergencies

Q3 What are your views on the tariff options selected by the DH? :

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document: