

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

no, confusion would arise quickly, would 111 be the number you ring for a local GP appointment? how would no urgent healthcare be otherwise put to the public for clarity.

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and  
B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

no,  
a modified 0845 number like NHS direct might be better for getting the message across because are they going to use 3DN for anything healthcare related.

B. 111 would be the best

**Q3 What are your views on the tariff options selected by the DH? :**

Free, or subsidised otherwise you might not get the up take of calls if a higher tariff is to be paid.