

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

yes,
easier to remember than nhs direct and should take the pressure from 999.
would need to be careful that clear info is given as to which number should be used and when, plus when to use GP instead to make sure all healthcare joined up.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

a, yes – in line with other services
b, 111 makes sense - but what is the alternative 999 - was it 112? need to ensure no cross over.

Q3 What are your views on the tariff options selected by the DH? :

(DH?? please explain acronyms in a public consultation like this. - not exactly accessible)

tariff should be free or 10p (options a or b) but should apply consistently to all phones, inc mobiles

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document: