

Dear Elizabeth

Re: 3DN for NHS urgent care

I would suggest that instead of 111 being the possible number for this service if available 991 would be preferable. This number would then also allow for, in the future, other services to be added as necessary.. 992, 993, 994 etc..... I am not in the position to know the availability of these numbers if at all but think this should be considered a possibility especially as it would be easier to remember and have more continuity with the existing number.

Yours truly

Simon Brind