

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Broadly, yes

Primarily because it would reduce abuse of 999.

However, I would like to see the scope extended to other non-emergency services.

Specifically the police as well as health. Just as not many people know the number for NHS Direct, not many people know the number for their local police station. It would be great to phone 111 and be asked 'what service do you require' and get routed accordingly.

Q2 Do you agree with the DHs view that:

A) a three-digit number is the best choice for the proposed service and

B) of the three-digit numbers available, 111 is the best option?

Please give reasons for your views. :

Yes

Easy to remember and would reduce abuse of 999.

Q3 What are your views on the tariff options selected by the DH? :

Agree with a nominal fee.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document: