

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

I fully agree with ofcom's proposal to use a 3 digit number but it should be 3 separate numbers to prevent false calls as happen already with the current 999 service. I suggest that another number such as 123 or similar is used to prevent accidental calls from mobiles.

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and  
B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

as above the 111 options will be prone to accidental calls from mobile phones. A separate set of numbers should be used such as 123

**Q3 What are your views on the tariff options selected by the DH? :**

I think the calls should be free a point of use because if there is a charge most people use mobiles and if there is a charge and they don't have credit then they will just 999 instead. To encourage the use the call should be free.

**Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:**

none