

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

I agree it is a good idea but should be managed by existing call management infrastructure. i.e. it should provide a simple clue to control centre operatives who still need to evaluate the urgency of the call.

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and  
B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

Agreed 111 is the easiest to recall

**Q3 What are your views on the tariff options selected by the DH? :**

There should be zero tariff for emergency / urgent public service calls

**Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:**

Concur