

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes. I believe that full digit numbers are not easy to remember especially by people who are under stress or unwell.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

Yes, a three digit number is the easiest type of number to remember especially under stress and of the options 111 is clearly the easiest to remember.

Q3 What are your views on the tariff options selected by the DH? :

I believe it would be foolish to adopt a different tariff to that being set for other social number of the 116xxx range ie free. However, if there is an overwhelming reason for introducing a chargeable tariff then I believe it should be the same as is currently enjoyed by the NHS Direct number.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

No