

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views:

I think there does need to be an alternative three-digit number to deal with non-emergency calls. It gives more choice to the public and should reduce unnecessary use of 999.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

I think most people understand and can remember three digits. I am concerned about the use of 101 for other services. We really don't want too many three digit numbers.

Q3 What are your views on the tariff options selected by the DH? :

I hope that the market pressure does ensure that the tariff is controlled effectively. While I understand the reason for not regulating it but if there comes a time to regulate I am concerned that that there will be a period of uncertainty and profiteering if it cannot be stopped quickly. This is purely a risk not a reason to stop it happening.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

None